JB’S HOME SOLUTIONS LLC

ORPHANED SOLAR CHECKLIST

Solar company closed, went bankrupt, or stopped responding? Use this page to organize your next step. Keep copies of everything.

1. Secure your paperwork

Solar contract and change orders; permits, inspection records, and Permission to Operate letter; equipment model and serial numbers; loan, lease, or PPA documents; recent electric bills and production statements; installer, lender, utility, and manufacturer contact information.

2. Reclaim monitoring access

Contact the equipment manufacturer through its current support channel. Ask how homeowner portal ownership can be recovered or transferred. Have the property address, serial numbers, system owner name, and proof of ownership ready.

3. Verify equipment warranties

Ask what equipment warranties remain active and whether registration or transfer is required. Manufacturer warranties generally stay with the equipment, but terms vary. Installer workmanship and roof-penetration warranties may no longer be honored after a closure.

4. Keep payments current

Most solar loans remain the homeowner’s obligation if the installer closes. Keep paying and contact the lender. Leases and PPAs differ; review your agreement. This is general information, not legal or financial advice.

SAFETY

Never open the inverter or handle rooftop or DC wiring yourself. If you smell burning, feel hot equipment, or see an error code, follow the manufacturer’s shutdown instructions and contact a qualified professional.

VET A REPLACEMENT SERVICER

Ask for license information where required, proof of insurance, references for similar systems, a written scope, and a clear explanation of who will perform the work. Do not pay for a vague promise to restore every warranty.

FREE SYSTEM CHECK
jbhomesolutions.org/solar-company-went-out-of-business · 336-566-9585

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